

How to Ask for Reviews

81% of patients will go online to read reviews about a provider even after they've been referred.

FIND THE RIGHT STRATEGY

Find a strategy that works for the flow of your office. This guide offers many different suggestions, so do what works for you!

DON'T STRESS

We recommend collecting 2-3 reviews per week, but even one review per week puts you ahead.

WHEN TO ASK

While returning patients wait for their appointment, or after a patient's appointment before they leave the office.



How To: Starting the Conversation

AFTER A COMPLIMENT

"I'm happy to hear you love the results! Would you mind sharing your experience so other patients can have more information about our services?"

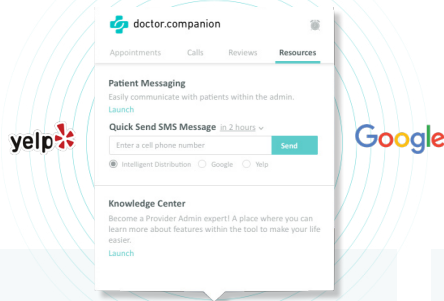
AS A PERSONAL FAVOR

"We're trying to expand our presence online. Do you have a minute to help us out?"

SHARING FEEDBACK

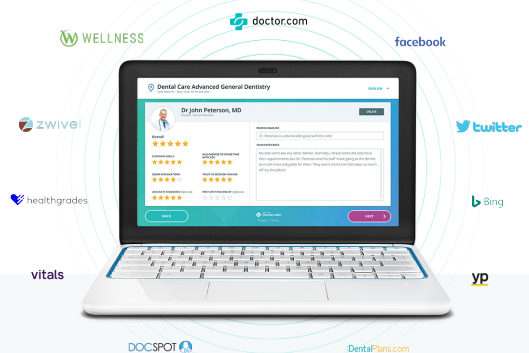
"How was your visit today? That's great! Would you take a minute to review/share your experience with our office while I get your paperwork together?"

"Do you have a Google or Yelp account?"



YES: PATIENT MESSAGING (VIA DOCTOR.COMPANION OR THE DASHBOARD)

"Wonderful! Would you mind if we sent you a text or an email with a link to our Google/Yelp page? Your feedback is very important to us, and it would help the practice more than you know."



NO: REVIEWHUB

"Not a problem! Just follow the on-screen prompts to leave your review! There are 3 screens with some basic questions; it should take about 60 seconds. If you have any questions, just let me know and I'll guide you through it."

Questions?

Call Us **(800) 605-3582**
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